



## **RN/Credentialing Workforce Success Manager**

North America (virtual/hybrid)

The RN/Credentialing Workforce Success Manager will act as a clinical liaison to the Company's independently owned healthcare staffing firms and recruiters who operate contingent workforce firms committed to professional healthcare staffing. They will manage the team supporting these clients utilizing the People2.0 platform. The RN/Credentialing Workforce Success Manager is responsible for licensing and credentialing standards as well as clinical and industry compliance in field operation. They will oversee the development and deployment of quality assurance standards, and coordinate policies, procedures, and communications in compliance with client requirements.

To succeed in this role, the individual will have an exceptional and thorough understanding of the healthcare staffing industry, focused on travel nurses, per diem clinicians, and MSP relationships. To effectively drive change they must develop strong, positive, trust-based working relationships, with key personnel in the client's organization and with People2.0 executives and department leaders. The RN/Credentialing Workforce Success Manager will be the internal expert as it relates to all healthcare staffing operations, ensuring processes, systems, and personnel, are meeting our clients' expectations.

### **What you'll get to do:**

- Lead team of Credentialing Workforce Success Specialists responsible for expedient and compliant deployment of clinical employees
- Closely monitor team productivity including technology utilized to ensure operational efficiency
- Position People2.0 as a trusted advisor to each client. Develop and nurture strong, partner-like business relationships with principals by demonstrating credibility, earning trust and delivering value
- Provide support to our internal Legal department as needed for Company's current licensure, certification or registration as required by state or local jurisdictions
- Oversee the clinical and compliance aspects of implementations for new staffing and recruiting firms coming onto the Company's platform
- Monitor compliance with bi-annual performance evaluations, and other evaluations as required
- Work collaboratively with the HR Department to investigate, document and provide resolution on all clinical and professional DNRs
- Provide expertise in the development of all internal clinical training requirements, based on state and client needs. For example, HIV, CPR, Vaccinations, etc.
- Provide recommendations and content for Company's training and resource centers
- Provide expertise to the business development team in their efforts in closing healthcare staffing opportunities
- Closely monitor client operations to ensure compliance with the best practices, standards, and procedures People2.0 has defined, particularly as they relate to hiring, employment practices, risk management and client contracts
- Ensure internal HIPAA control measures are in place



### Skills and experience we value:

- Bachelor's degree from an accredited school of nursing
- Minimum 5 years' experience in healthcare staffing space focused on the administrative and back-office functions
- Candidates for this position must have healthcare industry experience. First-hand experience in the credentialing of healthcare professionals will be required
- Strong communication and interpersonal skills with a demonstrated ability to work successfully across multiple clients and effectively collaborate with various levels of management
- Exceptional customer service skills and attention to detail
- Self-motivated with a sense of urgency, a clear set of priorities, a strong work ethic, and the ability to adapt to changing circumstances in a highly collaborative environment
- Demonstrated critical thinking and problem-solving skills

### Benefits and location:

- Salary range is \$85,000 - \$100,000 USD based on location and experience, plus bonus potential
- Paid vacation, sick days, and holidays
- Medical, dental, and vision insurance
- 401(k) retirement plan
- Voluntary life insurance
- Flexible Work Program (work from home and hybrid options)
- Many more ancillary benefits

### How to apply:

Send your cover letter and resume to [recruiter@people20.com](mailto:recruiter@people20.com) and reference the job title and location.

### About People2.0

People2.0 is the world's leading enabler of flexible, mobile, on-demand, and remote work arrangements, including portable support solutions for independent contractors. The company's global network of in-country, company-owned and operated establishments enable talent suppliers to hire any worker anywhere in any arrangement. Whether hiring locally or globally, People2.0's employer of record (EOR) and agent of record (AOR) services keep contingent workers in compliance with local and international regulations. To learn more, visit [People20.com](https://People20.com).

People2.0 is committed to providing equal employment opportunities to all associates and applicants without regard to race, color, national origin or ancestry, citizenship status, religion, sex (including pregnancy, lactation, childbirth or related medical conditions), sexual orientation, physical or mental disability, age, veteran status, uniformed servicemember status, gender identity, genetic information (including testing and characteristics) and any other characteristic prohibited by federal, state or local law. Our commitment to equal opportunity employment applies to all persons involved in our operations and prohibits unlawful discrimination by any employee, including supervisors and co-workers.

In furtherance of this commitment, the Company is committed to providing a work environment that is free of prohibited harassment. As a result, the Company strictly prohibits sexual harassment and harassment against applicant and employees based on any legally recognized status, as defined above, or any other status protected by federal, state, or local laws.